

# AGARAKANDE GREEN TEA FACTORY OF HATTON PLANTATIONS (PLC)



## Quality & Food Safety Policy

Agarakande Green Tea Factory of Hatton Plantations (PLC) is striving to exceed customer requirements ahead of all competition while maintaining competitiveness with respect to quality, food safety, cost and delivery of Green Tea products to the customers.

This shall be achieved by:

- ✓ Quality & Food Safety Management System which complies with the requirements of ISO 9001:2015 & ISO 22000:2018 International standards, legal requirements and other requirements mutually agreed with customers.
- ✓ Quality & Food safety Improvements programs objectives which emphasize continual improvements.
- ✓ Monitoring of process effectiveness through process performance measures.
- ✓ Competent, dedicated and proactive team work and all functions are aware of their responsibilities for food safety and are appropriately trained, motivated and involved.
- ✓ Conforms with both statutory and regulatory requirements.
- ✓ Maintaining effective internal and external communications
- ✓ Fully committed to ensure a safe product to the consumer by identifying, analysis and controlling all conceivable Biological, Chemical, and Physical hazards associates with the receiving of raw material, processing, storage and dispatch of green tea products.

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Date

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Signature

*Policy is communicated, understood and applied within Agarakande Green Tea Factory of Hatton Plantations (PLC) and available to relevant interested parties, as appropriate.*